

# Natural to You

DOULA & FAMILY SERVICES

## Return & Exchange Policy

Thank you for shopping with **Natural to You!** Please review our return and exchange policy carefully before making a purchase.

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## ALL SALES ARE FINAL

We do **not offer refunds or exchanges** on any items, unless explicitly approved and **noted by the Owner at the time of purchase.**

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## Exceptions

- Exceptions may only be made at the sole discretion of the Owner.
  - Any exception must be **written and acknowledged** by both the Owner and the Customer on the original receipt or invoice.
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## Damaged or Defective Items

If an item is damaged or defective:

- Notify us within **48 hours** of receiving the product.
  - Include photos and a description of the issue.
  - We will review the situation and may offer a **replacement or store credit**, at our discretion.
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## Custom & Handmade Items

Due to the nature of customized and handmade products:

- **No returns or exchanges** will be accepted under any circumstances unless the Owner notes otherwise at the time of sale.

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**Contact Us**

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**Phone:** 337-789-0272

**Location:** Natural to You